# Health Connections



Community → People → Orleans Community Health

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Summer 2014

## ORLEANS COMMUNITY HEALTH: AN UPDATE

By Jim Moody, Executive Director

"The only thing constant is change." - Heraclitus

In June 2013, the Board of Directors engaged HealthTech Services, a management consulting company to help with the forward progress of our healthcare system. Dolores Horvath came to Medina shortly thereafter and now services as CEO.

In January, 2014 Hospital Physician Partners were hired to staff the Emergency Room and ultimately, improve the internal operational efficiencies. Initially, four full time doctors and some part-time doctors will work side by side with hospital employees. Also, a new heli-pad is now available for Mercy Flight to transfer critical patients to Buffalo or Rochester.

The Albion location, located at the corner of Butts Road and Route 31 is now an urgent care facility capable of treating strep throat to significant lacerations





 and much more by connecting with existing services and at Medina Hospital.

C o m m u n i t y Partners, the outreach, wellness and marketing unit, has merged its offices with the Foundation at 100 Ohio Street, across the parking lot from the hospital. This allows for both agencies to share resources and information.

The Skilled Nursing (North Wing) Renovations are well underway - see related story on Page 6. Architectural plans are nearly complete to begin improvements in the lobby area. Also, the internal database that collects vital information has been upgraded to assure all records are accurate and secure for many years to come. Upgrades in

the radiology department and changes to service delivery in the comprehensive rehabilitation unit are expected in the year ahead.

Through it all, there are 400 dedicated employees waiting to serve you. Orleans Community Health is well positioned, with qualified and excellent staff to serve you. If you live in Medina to Holley, Barker to Middleport, Lyndonville to Kendall, I encourage you to use Orleans Community Health services. I believe you will be pleased with your experience.

The purpose of the Orleans Community Health Foundation is to secure financial resources for the ongoing development and distribution of healthcare services by Orleans Community Health to the many communities it serves.

### WELCOME,

Our Orleans Community Health Foundation has a new face, a new place and a new plan.

We welcomed James Moody as our Executive Director in February. Jim and his family live in Lyndonville. He has a strong and sincere desire to improve our hospital community. Jim has already met with many community groups and is eager to speak to anyone interested in Foundation activities and plans.

Stop by our new office at 100 Ohio Street, Medina and say hello. We're on the right as you enter the building, sharing space with Community Partners.

In this edition, see what you have done at the Hospital: except for some finishing touches, the North Wing project is complete. This home for our relatives has been updated from the 1970's and the results are wonderful. Our new project for 2014 addresses concerns on the ground floor. When complete, OCH intends to have better traffic flow in both Outpatient Registration and the Emergency

Department. Plus, some remedial work in the Emergency Department will be completed. Plans are being finalized now.

Your support of Foundation events (Treasure Island, Golf Outing, Mega Drawing, and Comedy Night) and of Foundation programs (Bowen Bequest Society, Healthier 'U' and capital



campaigns) is vital to our ability to make needed improvements at our very valuable resource, Orleans Community Health.

We at the Foundation cannot say it enough—



Thank You! Sandra Madejski, Foundation Board President

### A PLAN FOR NEW TECHNOLOGY AT MEDINA MEMORIAL HOSPITAL

The Foundation is raising funds for the purchase of a new Ultrasound

Machine in our Radiology/ Mammography area



The Philips EPIQ 7 Ultrasound System is the newest state-of-the-art ultrasound machine available today.

This system will ensure Medina Memorial remains at the cutting edge of ultrasound equipment well into the future. The EPIQ 7 will also allow local residents to have same equipment quality of care as major imaging centers like the Elizabeth Wende Breast Clinic, Erie County Medical Center and the Roswell Park Cancer Breast Center.

Technologically, the EPIQ 7 offers the only bariatric probe available which will allow clinicians the ability to obtain a more precise clinical image for better diagnosis. It offers a brand new technology called X-Matrix, which allows a patient to be scanned in "LIVE 4D" in all areas of the abdomen including OB for better analysis of the fetal heart and organs. Plus, it allows our doctors to scan in two planes live and perform biopsy procedures which would otherwise have to be done under more costly conditions and subject the patient to radiation.

Finally, Breast Elastography is a major feature of the EPIQ 7, helping the clinician determine whether or not a lesion is cancerous, thus avoiding unnecessary biopsies.

Help the Orleans Community Health Foundation make the purchase of the EPIQ 7 a reality. Please offer a designated gift today! (See page 8.)

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Sandra Madejski and Roland Howell



Patt Fagan and Margaret Droman

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Thank You!

# GREAT CARE AT ORLEANS COMMUNITY HEALTH!

By Jim Moody, Executive Director

On May 14, 2014, I had the pleasure of sharing a few moments with Karen A. Mahorne who wanted to share her story with me.

Karen has been in the Comprehensive Medical Rehabilitation Unit (CMR) for six months. I realized right away that Karen feels very happy about her decision to receive care in Medina, as she appeared quite pleased to share her story.

We met in her room, a well decorated space with reminders of her home and family. She was smiling and sitting upright in her wheelchair – something she could not do six months ago.

"When I arrived here, I couldn't walk and was in a lot of pain. Everyone pushed me to get better, which is just what I needed." Karen said her nature is to work hard at anything she does, so the inspiration from her 'second family', as she calls the staff in the CMR unit, was just what she needed.

When asked to describe her caregivers, Karen said, "they were always motivating, keeping me from getting too down on myself and my situation. One particular Physical Therapist named Dawn never let me stay still. She has consistently pushed me to never give up."

"If there is one thing I have learned in my life, it is so important to keep motivated, even in the most difficult circumstances. That is exactly what Dawn helped me to do." As important as Dawn has been to her care, she expressed her appreciation for the entire CMR staff, Occupational Therapy and Physical Therapy employees. Karen added "the teamwork of everyone has helped me to heal – emotionally, mentally and physically." She is particularly grateful to Dawn and Stacey.

When she first arrived, Karen told her doctor she would walk again. I noticed it is very apparent that she has an inner drive that comes from deep within. As our conversation ended she said, "As I leave here, I am going to show the doctor that I *am* walking, just like I said."

### SKILLED NURSING FACILITY IMPROVEMENTS –







Due to the generosity of over 700 donors, renovations at the Orleans Community Health Skilled Nursing Facility are well underway and according to Tom Bloomer, 'NorthWing' Administrator, upgrades should be completed in 2014.

New furnishings in resident rooms have been added along with energy efficient windows, an updated heating, ventilation and air-conditioning system and a new sprinkler system. In addition, a new four season room is now available giving residents access to a comfortable setting. During warmer months, the outdoor deck adjacent to this room will be used to create a community vegetable garden. Residents will be able to plant and harvest their own vegetables.

Later this year, a new nursing station is planned to provide for

better monitoring of residents. A new dining and kitchen area is planned, which will include a new buffet arrangement.

An impressive \$416,713.20 has been given by the community to support this effort. To everyone who has donated their time, talents and energy....thank you so very much for giving so others may have a more comfortable living and working environment!







# FOR WOMEN ONLY — PRETTY IN PINK!

By Cindy Perry, Director of Community Partners

Over 240 people attended *For Women Only* in May. Proceeds help provide cancer screenings and financial assistance through the Cancer Services Program at Community Partners.

Diva by Diva, Western New York's longest running theatrical production provided entertainment for the evening calling their performance "A Celebration for Women!" Mary Kate O'Connell, the Artistic and Executive Director of O'Connell and Company created a fast-paced cabaret-style format of songs, readings,

poetry, humor and quotes by, for and about women. One woman from the audience commented, "This was the best *For Women Only* event yet...bring them back", while another said, "I haven't laughed so much in years."

Radiology Solutions Associates from Medina graciously provided major sponsorship. The evening raised over \$5,000 to help the continuation of cancer services in our area. Special thanks to all donors, volunteers, staff, participants and survivors!





Winners of the Mixed Division: Bill and Jackie Bixler, Bill Hartnett and Don Osborn



Winners of the Men's Division: Dewight Case, Joe McVige and Bill Downey

# 28<sup>TH</sup> ANNUAL OCHF GOLF TOURNAMENT A SUCCESS!

By Heather Smith, Special Events and Program Coordinator

Friday, June 20<sup>th</sup> couldn't have been a better day for the 28<sup>th</sup> Annual Orleans Community Health Foundation Golf Tournament. The sun was shining and the skies were clear. It was a perfect day for golf! Thank you to everyone who supported our effort to raise funds for a new ultrasound unit in the Radiology and Mammography department. We would especially like to thank our Tournament Sponsor – Lippes, Mathias, Wexler, Friedman LLP for their generosity and participation on tournament day. *We raised nearly \$20,000!* 

Champions in the Men's Division with a score of 61 were Bill Downey, Joe McVige and Dewight Case. The final score reflected a close tie with the Men of the Birch team. The champions of the Mixed Division managed to pull off a win, even though they had a late start and an injured player. Congratulations to Bill and Jackie Bixler, Don Osborn and Bill Hartnett! Other tournament winners were Jim Ward for Longest Drive for Men, Women's winner Cheryl Czajkowski and Art Wingerter won the closest to the pin by dropping the ball only 8' 7" from the hole.

Congratulations to all our tournament winners and thank you again!!!



Signature

## **SAVE THE DATES \* 2014 SPECIAL EVENTS**



Tuesday, August 19 → Mega Drawing
Sacred Heart Club, Medina • 6:00 pm – 8:00 pm
\$100 Donation per Ticket for a chance to win
\$10,000

Ticket includes Buffet Dinner for Two Door Prize • 50-50 Raffles Saturday, November 1 → Treasure Island

Hickory Ridge Golf Resort, Holley

Sponsorship Opportunities Available Now!

Individual Tickets: \$30 Pre-Sale | \$35 at the Door

Auctions, Raffles, Lucky Cork and More!

Proceeds from each event will benefit the OCH Hospital Revitalization Campaign.

 $^{lacktriangle}$  Call Heather Smith at 585-798-8061 for tickets and more information.

## WAY TO GO, LAKE PLAINS DIALYSIS IN BATAVIA!

By Jim Moody, Executive Director

I consistently seek out goodwill stories from staff, patients and families who have had experiences with Orleans Community Health.

Recently, I met with a good friend of mine, Greg Bruggman. Our paths have crossed in various roles over the years. On this occasion, we had an opportunity to talk about care he had received at the Lake Plains Dialysis Center in Batavia.

Greg has lived in Batavia most of his life and has

multiple health issues. He also lives independently and uses a wheelchair. The ability to access local services is very important to him. At this point in his life, Greg needs dialysis treatment up to 12 hours each week.

In our conversation, Greg shared his gratitude for the wonderful care he receives. Living so close to the center is an added bonus. Greg also raved to me about the efficiency of the staff and the attentiveness to his needs.

Most of all, Greg uses the Lake Plains Dialysis Center because he feels a connection with the staff.

If you or someone you know needs this type of care, please contact the Batavia (585-344-7098) or Medina (585-798-3757) Center today. You will be pleased.

#### "HAPPINESS DOESN'T RESULT FROM WHAT WE GET BUT FROM WHAT WE GIVE."— BEN CARSON

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